

Four-month infrastructure project completed

Honeylight Consulting provided both an IT Resource review and an Enterprise Architecture review in 2020. As a result Honeylight were engaged to provide IT management and engineering services to St Monica's, build an IT team and replace their aging IT infrastructure using Cisco technology.

Organisation

- St Monica's College is a Catholic secondary school from Year 7 to Year 12.
- Established in 1964, the school has approximately 2040 students across two campuses in Melbourne's northern suburbs.

Challenge

- The reviews highlighted a requirement for additional IT skill sets and a restructure of the compute, storage, backup and networking facilities.
- The diversity of work required a multi-skilled approach from deploying wireless controllers, and servers to upgrading the firewalls and switching configurations.
- Managing a continuous IT management presence on site to deliver ongoing services and support.

Solution

- Provide an IT Manager for 3 days per week to develop and manage the IT Strategic Plan, the employment of IT resources, project management and all documentation.
- Schedule various people with specific skill sets to manage and work on different projects concurrently.
- Maintain a continuous on-site presence to provide support and communicate with IT staff and internal clients.

- Establish an enterprise architecture standard, with scope to help the college maintain a good footprint that they can develop and grow into the future

Result

- A long history of working in the education sector reduced client risk and expedited the implementation of projects.
- A strong relationship with the client provided insight into client needs and priorities, which enabled efficient and effective delivery of all day-to-day activities and set projects.
- St Monica's implemented new compute, storage, backup and networking facilities efficiently within the four-month time frame.
- Day-to-day IT work was completed successfully.
- Solutions were found quickly for additional IT problems and resolved.
- The IT Department ran smoothly, and users were very happy with the service received.

"We knew this was going to be a complex set of projects, given the age of the current infrastructure. Honeylight methodically planned and executed on each piece of the puzzle"

Craig Ryan, Director of Information Technology,
St Monica's College

As an education sector specialist, Honeylight Consulting was requested to provide IT Management services and complete a series of important IT projects.

Honeylight engineers were brought on site to deliver:

- a Veeam backup solution
- Implement and Configure a Fortinet firewall
- Cisco C240 storage solutions
- A network audit of network and switching infrastructure
- Deploy Cisco switches
- Replace Cisco wireless controllers

Broad range of skills

One of the reasons Honeylight was chosen for the four- month engagement was because of the various skill sets available within its employee base.

Craig Ryan, St Monica's IT Manager, said he was very happy with all the work completed by Honeylight.

"Different engineers were appointed to work with our IT team, and they brought the necessary experience and skills with them"

"Combined with our own internal skills and knowledge, provided the basis for ongoing dialogue and problem solving"

SUMMARY

"The Honeylight team prepared well for this major project beginning with a full audit of our current network infrastructure. We then collaborated to establish an agreed plan, schedule and Bill of Materials"

"Implementation was done in stages with regular project meetings set up to ensure good communication at all times"

"The outsourcing of the appointment of the Director of IT through Honeylight, together with St Monica's inhouse IT capability and Honeylight's team of technicians delivered a complex set of projects"

"I was very happy with the result"

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